



## **PICKLEBALL CANADA – POLICY ON DUPLICATE PLAYER PROFILES IN PICKLEBALL BRACKETS**

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### **1. POLICY STATEMENT**

Pickleball Canada Organization (PCO) will ensure that its members have one personal player profile within the Pickleball Brackets software.

### **2. CONTEXT/BACKGROUND**

PCO entered into an agreement in April, 2021, with Pickleball Brackets for preferred pricing on software solutions (ratings, tournament, and league/ladders) for affiliated clubs and organizations in Canada. This agreement allowed for the development of the Canadian Tournament Player Rating (CTPR) system for participants in Pickleball Canada sanctioned tournaments.

It is imperative for the integrity of the player data in Pickleball Brackets (including the CTPR and Pickleball Brackets Rating [PBR]) that duplicate profile for the same player do not exist within Pickleball Brackets. In other words, that each player only has one personal player profile in the Pickleball Brackets software, where all of their personal playing history (i.e. tournament results) will exist.

### **3. APPLICATION**

This policy applies to all PCO members.

### **4. COMING INTO FORCE**

This policy came into force December, 12, 2023

### **5. ROLES/RESPONSIBILITIES**

PCO Members, once having created a Pickleball Brackets player profile, will maintain that account going forward. Members are not permitted to create a duplicate profile. If the member needs to update the email address and/or preferred name (e.g. Susan or Sue) associated with their Pickleball Brackets account, they will edit their personal player profile and re-save it, and not create a new profile.

PCO will monitor and identify duplicate player profiles in Pickleball Brackets, and take action to ensure each PCO member has only one personal profile in the software.

- PCO will advise the player with the duplicate profiles that they will be merged in Pickleball Brackets, and, if appropriate, ask the player of their preferred email address to use with the merged account.



- PCO will then request that Pickleball Brackets merge the duplicate profiles.

When PCO identifies members who create a duplicate profile for a second or subsequent time, PCO may impose consequences. For example, a player may try to create a duplicate profile to “start over” with no rating history. This is not permitted.

Potential consequences for the PCO member include:

- A written warning;
- A temporary (3-month) suspension from Pickleball Canada sanctioned tournaments

## **6. IMPLEMENTATION**

PCO is responsible for communicating this policy to its members.

## **7. RESULTS**

PCO members are aware of this policy and their responsibility to have only one player profile within Pickleball Brackets.

The data integrity of the CTPR is enhanced by ensuring duplicate profiles in Pickleball Brackets do not exist, and that the performance history of each PCO member is consolidated under one Pickleball Brackets profile.